



**Oriel**

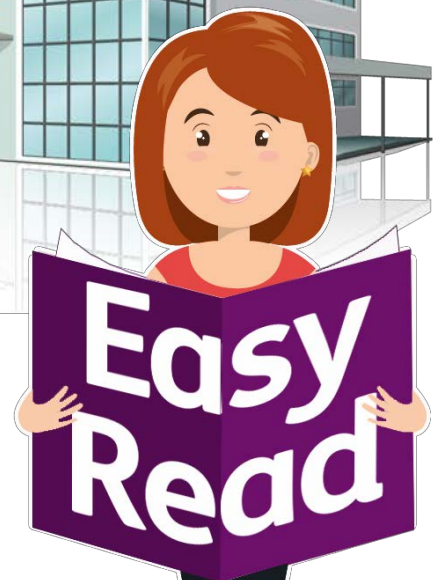
Creating the centre for  
advancing eye health



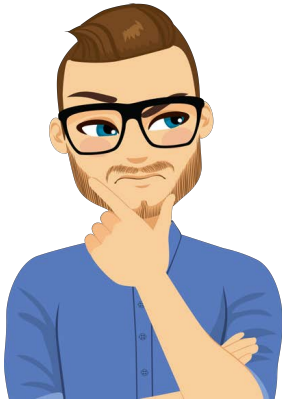
# Proposal to move Moorfields Eye Hospital

## What do you think?

# Questionnaire



# Proposal overview



A **proposal** is a plan or an idea for people to think about and decide upon.



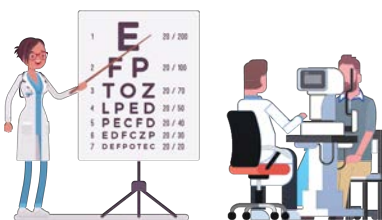
We are proposing to build a new Eye Hospital on the St Pancras hospital site in Camden.



This would take the place of Moorfields Eye Hospital and the Institute of Ophthalmology at University College London.



We want this hospital to be one of the best in the world.



The new hospital would provide the same services as the old hospitals including emergency services.



We want to know what you think.



Please read the main proposal document and then tell us what you think by answering the questions in this questionnaire.



We need to have your answers by Monday 16 September 2019.

**Question 1:** What is your role? Please tick just one box.

☐

A patient or service user

☐

A carer of a patient

☐

A member of the public

☐

Councillor

☐

Speaking for a community group

☐

I work at Moorfields Eye Hospital

☐

A health professional working in a hospital

☐

A health professional working in the community

☐

Social worker

☐

I work for a NHS organisation that provides health services

☐

I work for a company that provides health services

☐

I work for the NHS and pay for health services

☐

Other organisation

☐

Prefer not to say





**Question 2:** If you are answering for a group or organisation, what is the name of your group or organisation?



**Question 3:** Do you currently use eye health services at Moorfields Eye Hospital or have you used them in the past 3 years?

☐

Yes

☐

No

☐

Prefer not to say

# Section 1 – Your views on the proposal

**Question 4:** Which of these statements do you agree with most? Please tick only one.

☐

1. I think a new hospital is needed.

☐

2. I don't think a new centre is needed.

☐

3. I don't know.

**Question 4a:** Why do you think this?



# An opportunity to build a new hospital



Some land has become available at the St Pancras Hospital Site.



We think that this is the best chance to build a new hospital that is:

- suitable for our needs going into the future.



- better for patients.



- good value for money.



**Question 5a:** Do you agree or disagree that the St Pancras hospital site should be the site for the new hospital?

☐

Strongly agree

☐

Agree

☐

Neither agree nor disagree

☐

Disagree

☐

Strongly disagree

☐

Don't know

☐

Prefer not to say

**Question 5b:** Why do you think this?



**Question 6:** Can you think of anywhere else we could move Moorfields Eye Hospital to?

## Section 2 – Your views on accessibility



Most people are worried about being able to get into the new building and use it.



**Question 7:** Tell us what we should do to help you use the eye hospital?  
This could be signs or help to get around.

## Your journey



You will probably have to go a different way to the St Pancras site to the way you have been going to Moorfields Eye Hospital.



**Question 8:** Please tell us what you think the new journey may mean to you?  
It could cost more or you may have to walk further.

## Section 3. Improving your time at the hospital



**Question 9:** Please tell us what will help improve your time at hospital?

## Section 4. Developing our staff



**Question 10:** Please tell us how you think we can help our staff?



# Section 5. Planning for change



Building and moving to a new hospital is very complicated. How should we do this?



**Question 11a:** How important is it to have good information about the move?

☐

Very important

☐

Important

☐

Neither important or not important

☐

Not very important

☐

Not important at all

☐

I don't have a view about it



**Question 11b:** How important is it to have emergency services at both hospitals during the move?

☐

Very important

☐

Important

☐

Neither important or not important

☐

Not very important

☐

Not important at all

☐

I don't have a view about it



**Question 11c:** How important is it to have transport between the 2 hospitals during the move?

☐

Very important

☐

Important

☐

Neither important or not important

☐

Not very important

☐

Not important at all

☐

I don't have a view about it



**Question 11d:** How important is it to have support for staff during the move?

☐

Very important

☐

Important

☐

Neither important or not important

☐

Not very important

☐

Not important at all

☐

I don't have a view about it



**Question 11e:** How important is it to have clear information about how to get to the new hospital?

☐

Very important

☐

Important

☐

Neither important or not important

☐

Not very important

☐

Not important at all

☐

I don't have a view about it



**Question 11f:** How important is it to have extra support for people so they can learn how to get to the new hospital?

☐

Very important

☐

Important

☐

Neither important or not important

☐

Not very important

☐

Not important at all

☐

I don't have a view about it



**Question 11g:** How important is it to involve patients and staff in planning the new hospital?

☐

Very important

☐

Important

☐

Neither important or not important

☐

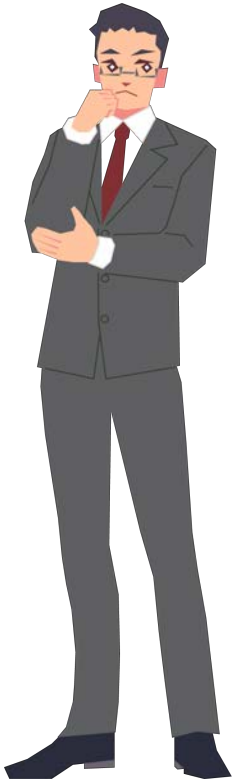
Not very important

☐

Not important at all

☐

I don't have a view about it



**Question 11h:** Have you any other comments?

A large, empty rectangular box with a blue border, intended for the user to provide their comments for Question 11h.

**Question 12:** Have you any further comments on the future for eye care and Moorfields Eye Hospital?

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# About you



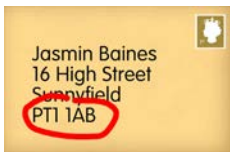
Please answer these questions about yourself. Your answers will help us to make sure we are getting the views from all the different groups of people who use or are involved with the hospital.

We will only use your personal information to help us with this questionnaire.



We will keep your personal information safe, secure and confidential.

**Question 13:** What is your postcode?



**Question 14:** How old are you?

☐

16 - 18

☐

19 - 34

☐

35 - 49

☐

50 - 64

☐

65 - 79

☐

80+

☐

Prefer not to say



**Question 15:** How would you describe your gender?

☐

Female

☐

Male

☐

Non-binary

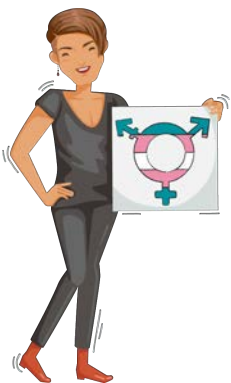
☐

In another way

☐

Prefer not to say

**Question 16:** Is your gender the same as the one you were given at birth?

☐

Yes

☐

No

☐

Prefer not to say



**Question 17:** Are you married or in a civil partnership?

☐

Yes

☐

No

☐

Prefer not to say

**Question 18:** Are you disabled?

☐

Yes

☐

No

☐

Prefer not to say

If 'Yes' what sort of disability?



**Question 19:** How would you describe your sight?

**Question 20:** What is your religion or belief?



☐ No religion

☐ Buddhist



☐ Christian



☐ Hindu



☐ Jewish



☐ Muslim



☐ Sikh

☐ Atheist

☐ Any other religion

☐ Prefer not to say

**Question 21: Are you...**

☐

Heterosexual

☐

Gay

☐

Lesbian

☐

Bisexual

☐

Other

☐

Prefer not to say

**Question 22: Are you...**



**White**

☐

British

☐

Irish

☐

Gypsy or Irish Traveller

☐

Any other white background

**Mixed**

☐

White and Black Caribbean

☐

White and Black African

☐

White and Asian

☐

Any other mixed background



## Asian

☐

Indian

☐

Pakistani

☐

Bangladeshi

☐

Any other Asian background

## Black

☐

Black – Caribbean

☐

Black – African

☐

Any other Black background

## Other ethnic background

☐

Chinese

☐

Any other ethnic group

☐

Prefer not to say

# Thank you



Thank you for completing this questionnaire.



Your answers will help us to make the final decisions.

Please now send your answers back to us by post to:



**Moorfields Eye Hospital**  
162 City Road  
London  
EC1V 2PD



We need your answers by:  
Monday 16 September 2019.



# For more information

If you need more information please contact us by:



Email: **moorfields.oriel@nhs.net**



Website: **www.oriel-london.org.uk**



Post:

**Moorfields Eye Hospital**

162 City Road

London

EC1V 2PD



Telephone: **020 7253 3411**

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